

# HealthNautica's eORders™

## COVID-19 Response

The current Corona Virus pandemic has been very disruptive. Elective surgeries and procedures that have been postponed are soon going to be rescheduled and the incoming volume must be rigorously supported. This is how **HealthNautica's eORders™** is already prepared to assist in managing this situation.

### For the Patient - Social Distancing Aspect

- a. Patient Consent can be easily signed electronically by the patient. This will be accomplished by the patient either through an email or a text notification. Note: No smart phone app is necessary to complete the Patient Consent.
- b. Patient Check-In or Patient Arrival at the facility can be easily verified electronically by the patient. This will be accomplished by the patient either through an email or a text message. Note: No smart phone app is necessary to complete the Patient Check-In.
- c. Customized Preoperative Instructions to patients conveyed through email and text message can elaborate on additional precautions that the facility expects the patients and their accompanying family members to adhere to, given the current situation.
- d. Patient Status updates to Family members can be easily communicated using text messaging.

### For the Facility – Managing Incoming Cases

- e. HealthNautica can compile detailed reports to ascertain the surgical volumes sitting in the queue or cancelled due to the Corona Virus pandemic. This will help the facility to better manage the rescheduling of the surgeries. This applies to procedures as well.
- f. HealthNautica can display customized alerts to physician offices regarding facility's policies, directives and suggestions.
- g. Reactivating a case that had to be cancelled is very easy – just a single click. Rescheduling is just as easy, especially for those HealthNautica Customers that have adopted HL7 SIU eORders™ integration. **Please be advised**, HealthNautica strongly recommends all our customers adopt HL7 SIU eORders™ integration as soon as possible. This will alleviate the need for surgical practices calling the hospital OR Schedulers to check availability of the OR rooms. The resulting improvements in operational efficiencies and physician satisfaction with the scheduling process will be very beneficial to the hospital. **HealthNautica's eORders™** currently processes HL7 ADT and SIU messages from Epic, Meditech, Cerner, NextGen, CPSI and AllScripts. Furthermore, **all Customer's eORders™ systems** have VPN access to HealthNautica's data centers.
- h. Automatic reverification of insurance eligibility upon rescheduling of the case.
- i. Automatic notifications to Vendor Reps, if applicable, upon rescheduling of the case.
- j. Automatic flagging and rechecking of surgeries for precertification upon rescheduling of the case.
- k. HealthNautica can move surgeries from one location to another e.g. Main OR to ASC.
- l. HealthNautica can help physicians and the hospital with Patient Readiness tracking when cases are rescheduled with respect to - H & P and Preoperative Testing. Note: This assumes that the Patient Readiness feature is in use.