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# NAVIGATING THE COMPLEXITIES OF SURGERY SCHEDULING



eORders<sup>TM</sup> Streamlined & Integrated Approach covering the entire Perioperative space

HealthNautica's eORders™ is an easy-to-use, cloud based, comprehensive, & easily customizable platform with the following benefits:

Streamlines the scheduling process helping physician offices get it right the first time

Greatly reduces unwarranted 24-hour cancellations

Reduces denials and payment reductions with built-in RCM rules and edits

Helps increase surgical volumes

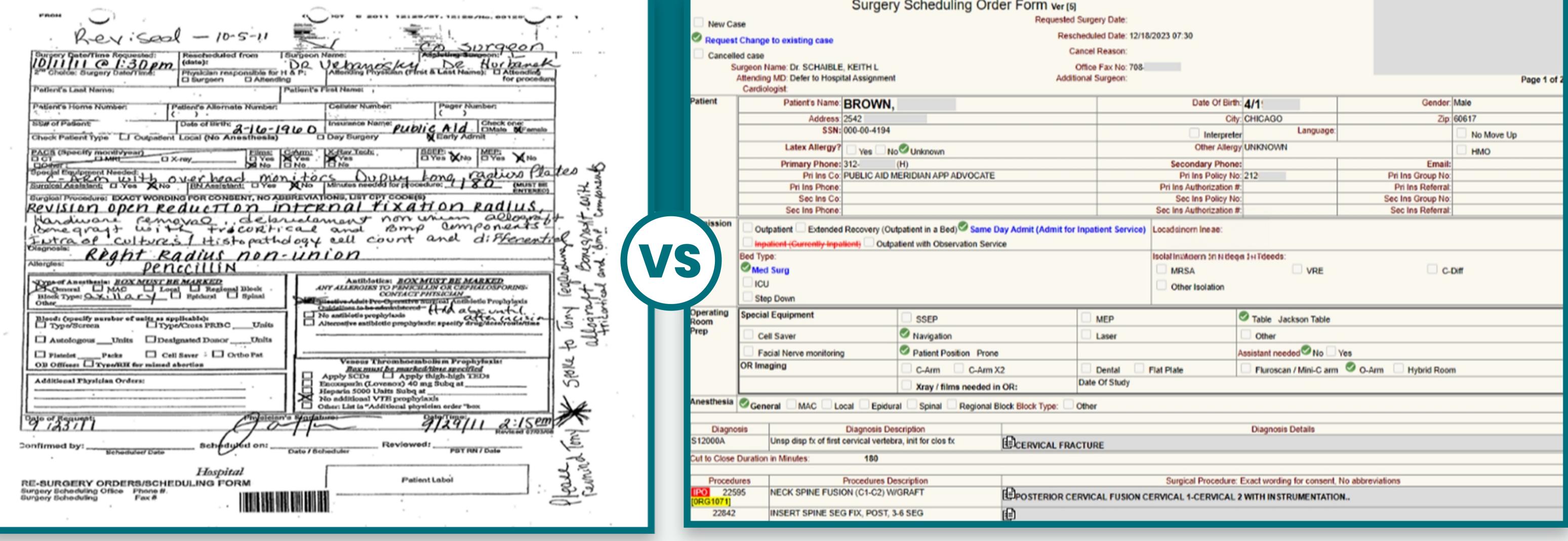
Improves patient experience and outcomes with built-in support for ERAS



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# Surgery Scheduling Transformed

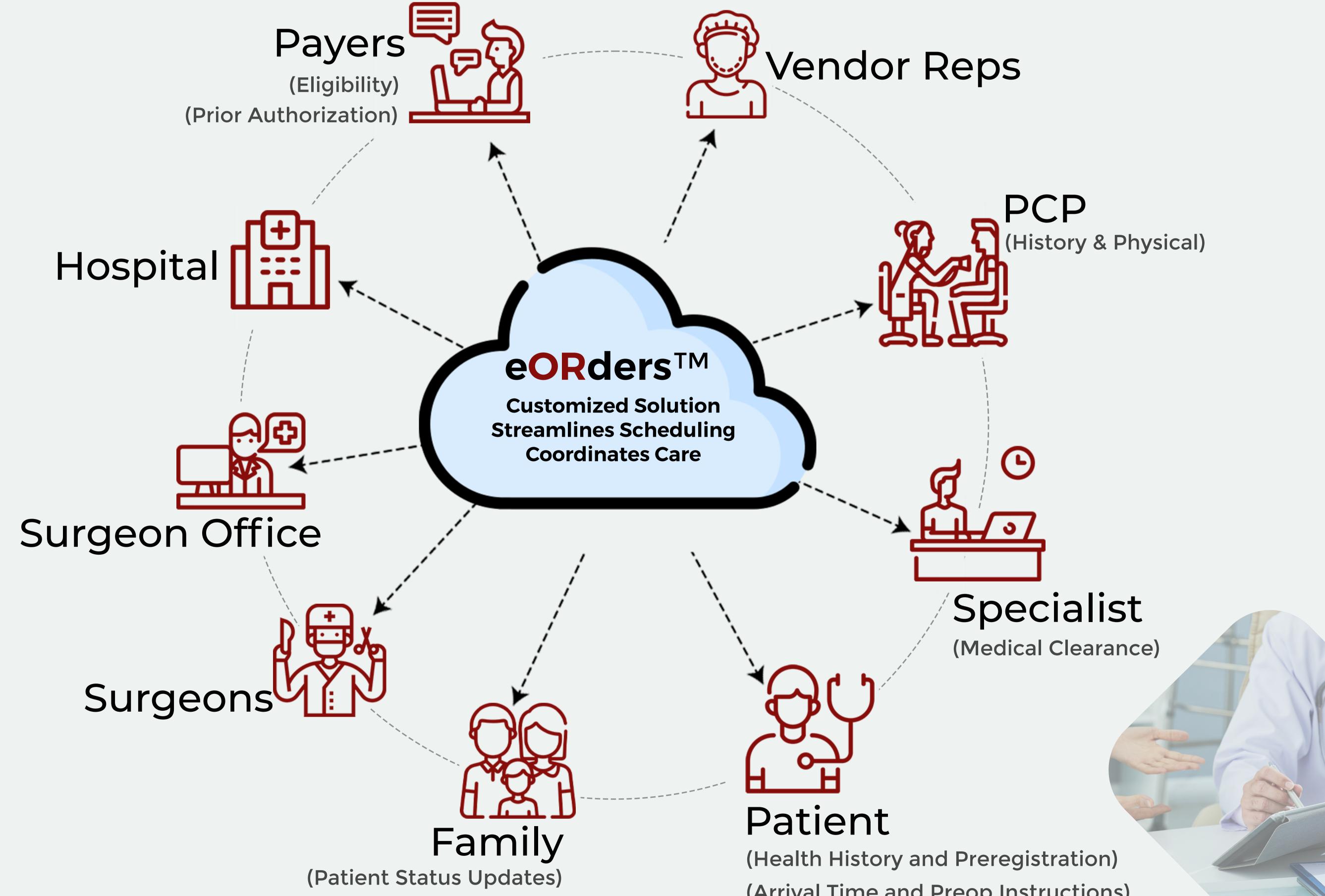
### (Typical Manual Form)



### (eORders<sup>™</sup> Digital Form)

Surgery Scheduling Order Form Ver [5]							
New Car	se		Requested Surgery Date:				
Request Change to existing case			Rescheduled Date: 12/18/2023 07:30				
Cancelle			Cancel Reason:				
Surgeon Name: Dr. SCHAIBLE, KEITH L			Office Fax No: 708-				
,	Attending MD: Defer to Hospi Cardiologist:	tal Assignment	Additional 5	Surgeon:			Page 1 of 2
Patient	Patient's Name:	BROWN,		Date Of Birth:	4/1	Gender	Male
	Address:	2542		City:	CHICAGO	Zip	60617
	SSN:	000-00-4194		Interpreter	Language		No Move Up
	Latex Allergy? Yes No Unknown Primary Phone: 312- (H)			Other Allergy	UNKNOWN		HMO
			Secondary Phone:		Email:		
	Pri Ins Co:	PUBLIC AID MERIDIAN APP A	DVOCATE	Pri Ins Policy No:	212	Pri Ins Group No:	
	Pri Ins Phone:			Pri Ins Authorization #:		Pri Ins Referral	
	Sec Ins Co:			Sec Ins Policy No:		Sec Ins Group No:	
	Sec Ins Phone:			Sec Ins Authorization #:		Sec Ins Referral	
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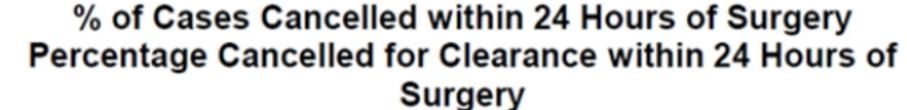
# **Redefining the Perioperative Process**

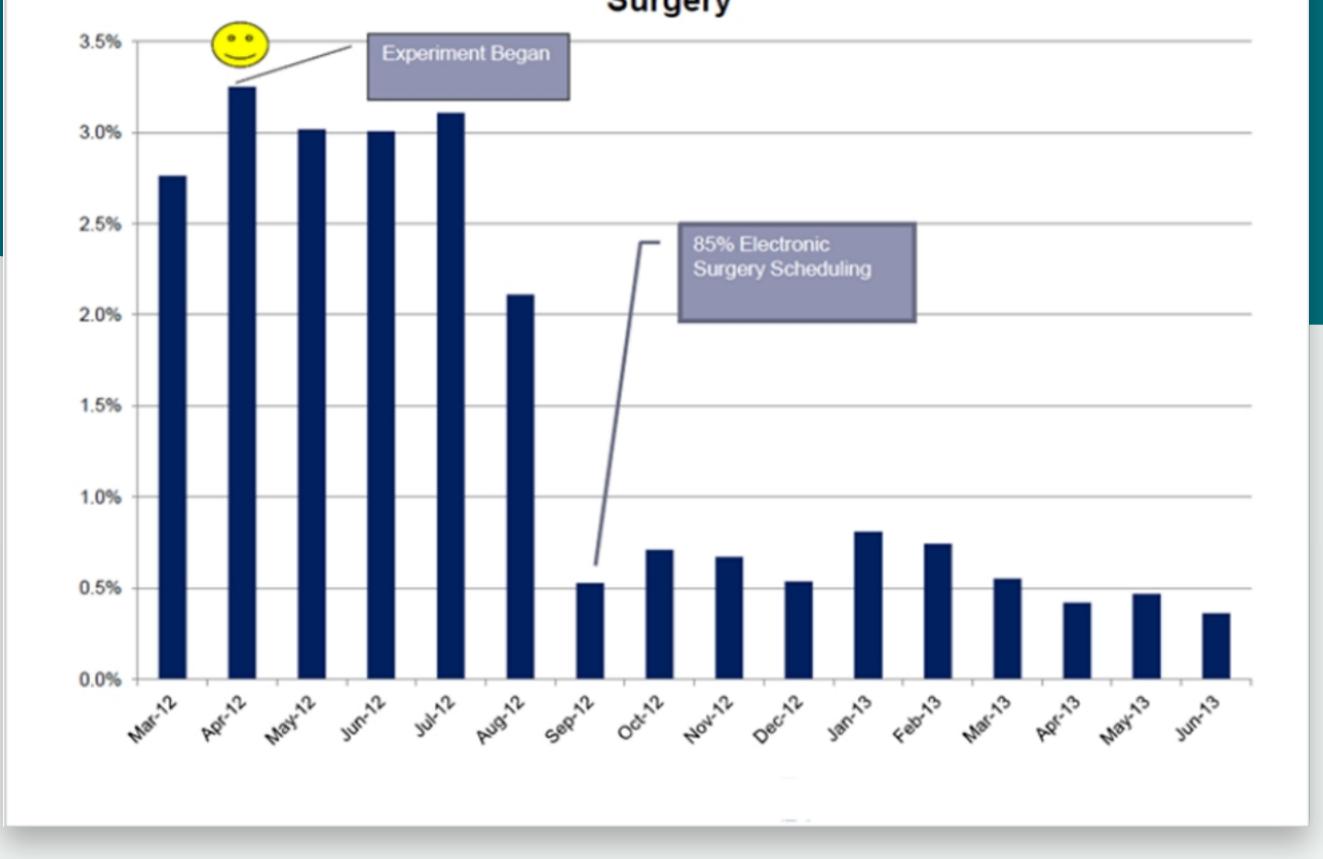


(Arrival Time and Preop Instructions) (Postop Surveys)

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### eORders<sup>™</sup>: A Game-Changer at the OR Managers Conferences





### 1:45 PM – 2:45 PM

### OPEN FOR BUSINESS: A MODERN APPROACH TO GROWING SURGICAL VOLUME

Room: Galerie 3

Imagine adding an ambulatory surgery pavilion of 12 ORs to a campus with an existing hospital of 28 ORs, and finding that surgical volume did not grow with the expansion. Discover how one organization tackled inefficient scheduling practices and block policies by implementing strategies such as automated notification of available OR time to physician offices, which increased OR utilization by 22% percent. With this accomplishment, the facility is now recognized as a healthcare provider of choice for not only tertiary and quaternary surgical care, but also elective outpatient procedures.

Take Home Tool: Onboarding tool used at Advocate Christ Medical Center

Presented By:

Matthew Balog, MS-HSM

Director of Business Operations, Advocate Christ Medical Center

### Additional Benefits of $eORders^{TM}$

No hardware or software to purchase

Imposes no burden or obligation to alter any existing workflow

HealthNautica takes care of everything – including onboarding physician offices

Easily accommodates customization to fit your needs & processes



### All new releases and all change requests are made available at no additional charge

Executives and OR managers alike marveled at how eORders<sup>™</sup> is transforming perioperative management. We invite you to experience this transformation first-hand at your own facility.

"The surgeon's offices readily embraced eORders™. Even though the eORders adoption was voluntary, within 6 months 90% were using eORders™. Now, our 24-hour Surgery Cancellations are down 90%."



"eORders™ is much faster and better than our previous process using faxing and telephone. We prefer to schedule

Katrina Spears, Manager Business - Surgery, Endoscopy and Ambulatory Services

Advocate Good Samaritan Hospital in Downers Grove, IL

patients at hospitals using  $eORders^{TM}$  rather than other hospitals we work at."

**Scheduling Coordinator** 

Hinsdale Orthopaedics, IL

### **Corporate Office**

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